



Memphis Shades Warranty 24 months

Memphis Shades warrants all product components, metal and plastic, against defects in materials and workmanship for 24 months.

Memphis Shades Return Policy

Returns for credit or exchange must have a Return Authorization (RA) number, obtained by calling 901-853-0293.

Returned items must be in like new condition, must be in the original packaging, and returned within 21 days of the original shipping date.

Shipping costs for returns and exchanges will be at the customer's expense. When obtaining an RA number you will be emailed a shipping label and notified of the shipping costs.

Memphis Shades will bear the shipping cost for products shipped in error or for valid warranty items.